What is Mediation?
Mediation is a process in which trained student mediators help other students resolve conflicts. The mediators remain multi-partial while facilitating communication between parties and helping explore new ideas. Mediation is informal and confidential!

Mediation Benefits
• Voluntary
• Create your own solutions
• Fair and multi-partial
• Mediators are trained to help resolve disputes
• Mediators remain unbiased
• The mediators help parties find their own solutions
• Confidential
• Improve relationships
• Improve communication
• Identify and eliminate the sources of conflicts
• Save time and money
• Promote justice and community

Types of Conflict Cases
The Peer Mediation Program mediators have been trained to handle conflicts involving:
• Groups
• Roommates
• Relationships
• Community
• Gender
• Race/ethnicity
• Clubs
• Academic groups
• Student-student
• Social justice

Who can Contact Us?
• Resident Assistants
• Club leaders
• New Student Leaders
• You!

Who Makes Key Decisions?
The parties to the conflict make all final decisions about the resolution. With the mediators’ guidance, you create your own outcome. At any point, you can refuse to participate or refuse a particular solution. The decision is yours!

Make it Happen
• Complete the “Request for Mediation Services” form at fairfield.edu/mediation
• The program will contact you to schedule your mediation
• Mediation is facilitated by two mediators

Why is Mediation Training Valuable?
• Be trained and certified by a professional mediation trainer
• Gain lifelong communication skills
• Gain a valuable job credential
• Help create an atmosphere of justice and fairness in student life

Become a Mediator
Take the professional training offered by the Lucy Katz Dialogue & Resolution Program and enhance your knowledge and skills in conflict resolution.

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To find out more about the Lucy Katz Dialogue and Resolution Program, and its founder, Lucy Katz, please visit www.fairfield.edu/mediation
Got Conflict?

Roommate/relationship trouble?
Group project doesn’t work?
Too much hostility on your team?
Club isn’t getting stuff done?

Contact Student Programs & Leadership Development

Visit our website fairfield.edu/mediation and fill out the form to request mediation services

E-mail conflictresolution@fairfield.edu

Call (203) 254-4053

“Visualize yourself not falling off the wall.”

“You clearly know about his toxic personality.”

“We are communicating better but we are still not out of the woods.”

The Lucy Katz Dialogue & Resolution Program