

STUDENT COMPUTING

How to Install Fairfield University Supplied Antivirus Software on a Windows Machine



If you think you already have the Fairfield University supplied antivirus skip down to step 6

Step 1: Prepare for download/install

- Make sure you are an administrator on the machine that you will be installing the antivirus software. If you are the only user registered on the computer then it is most likely you are the administrator.
- Uninstall any antivirus software currently on your computer like McAfee, Norton Internet Security/Antivirus, Trend Micro

Failure to uninstall other antivirus programs can cause your computer to fail to work properly!!

- In a web browser go to www.fairfield.edu/studentcomputing
- Click on the [Install Antivirus Software \(PC\)](#) link.

Step 2: How to Install Antivirus Software (Windows)

- The next page will provide you basic instructions and a link to the next step towards downloading the antivirus software.

Click the [Install Antivirus Software \(PC\)](#) link.

... computer issue falls beyond our scope of repair, students are referred first to the warranty provider, and then to a qualified repair center.

... contact us via phone: (203) 254-4069 Option 3, e-mail: studentcomputing@fairfield.edu or AIM: FFLDUSTUDENTCOMP

... for more information please click on one of the links below.

- [Get Your Gaming Device/PDA/Phone Online Here](#) (only works on-campus in the student residence halls)
- [Computing Requirements](#)
- [Frequently Asked Questions](#)
- [Setting Auto Updates \(PC\)](#)
- [Install Antivirus Software \(PC\)](#)
- [Scanning for Viruses \(PC\)](#)
- [Install Antivirus Software \(Mac\)](#)
- [Scanning for Viruses \(Mac\)](#)
- [Security Basics](#)
- [Request Support](#)
- [Current Virus Information](#)

How to Install Anti-Virus Software (Windows)

Step 1: Verify that you have the University-supplied antivirus software installed on your computer

- Click on the Start menu
- Click Settings
- Click Control Panel
- Click Add/Remove Programs. If you see either Norton AntiVirus Corporate Edition or Symantec Client Security, then you need not install the antivirus software.

Step 2: Download the Symantec AntiVirus program. [Click here to download the software.](#)

After you have successfully downloaded your new antivirus software you will need to make sure that you uninstall any pre-existing version of any other antivirus software. Failure to uninstall other antivirus programs can cause your computer to fail to work properly!

After you have verified that you do not have any pre-existing antivirus software installed on your computer, you should begin installing the new antivirus software by using the default settings for the installation. (run the "setup" application and not the Windows Installer Package file)

- Once the software is installed, you will need to update the current antivirus definition files (the installation program will take you through the steps of doing this and you will need to be connected to the Internet).
- You have now installed Symantec AntiVirus on your computer.
- Return to the Student Computing Resource Center site and continue with ...

Step 3: Scan your computer for viruses.

Note: The Symantec AntiVirus software is for Fairfield University, full time, registered undergraduate students only! Any unauthorized redistribution is a violation of the Fairfield University Acceptable Use Policy and will result in judicial action.

- Click on the [Click here to download the software](#) link.
- Next page (Software Download Page) continues information.

Software Download Page

Welcome to the Fairfield University Student Download Page. This site is intended for the sole use of currently enrolled Fairfield University students. Unauthorized distribution of the software within is illegal and will constitute a breach of the Fairfield University Acceptable Use Policy and result in possible judicial action.

New students will be able to download from this site after the week of July 5th.

Remember to uninstall any previous versions of anti virus software from your computer BEFORE you download and install this new anti virus program! Failure to properly uninstall existing personal anti virus products will cause operating systems to malfunction!

Note: Norton Internet Security has an anti virus component that must be uninstalled.

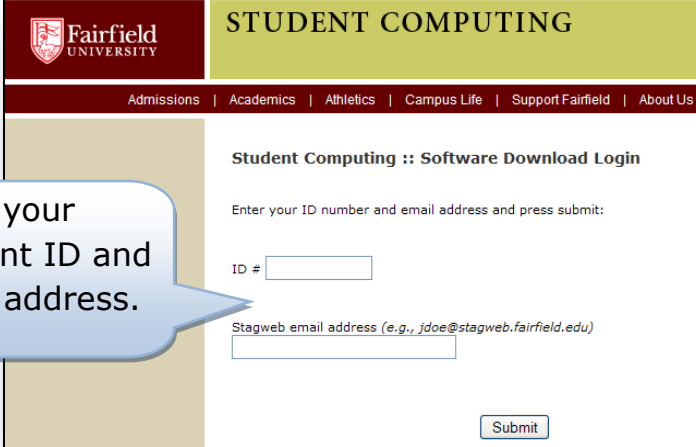
To remove any previous versions of personal anti virus software from a Windows computer go to Start, Control Panel, Add/Remove Programs. If you see any virus programs such as Norton Internet Security, McAfee or Norton AntiVirus 200X, please highlight them and click uninstall. If you already have the University-supplied anti virus software (all returning students should) then you DO NOT need to re-install this software.

[Click here](#) to login to the Software Download site. You will be asked to enter you StagWeb ID number and your full StagWeb e-mail address.

- Click on the [Click here](#) link at the bottom of the page

Step 3: Software Download Login page

- On next page you must enter your student ID number and your current stagweb email address (e.g. 13_jsmith@stagweb.fairfield.edu).



The screenshot shows the 'STUDENT COMPUTING' header with the Fairfield University logo. A navigation bar includes links for Admissions, Academics, Athletics, Campus Life, Support Fairfield, and About Us. The main content area is titled 'Student Computing :: Software Download Login' and contains the instruction 'Enter your ID number and email address and press submit:'. Below this are two input fields: 'ID #' and 'Stagweb email address (e.g., jdoe@stagweb.fairfield.edu)'. A 'Submit' button is located at the bottom right. A blue callout bubble on the left contains the text 'Enter your Student ID and email address.'

- After entering that information you should get a page that looks similar to this:

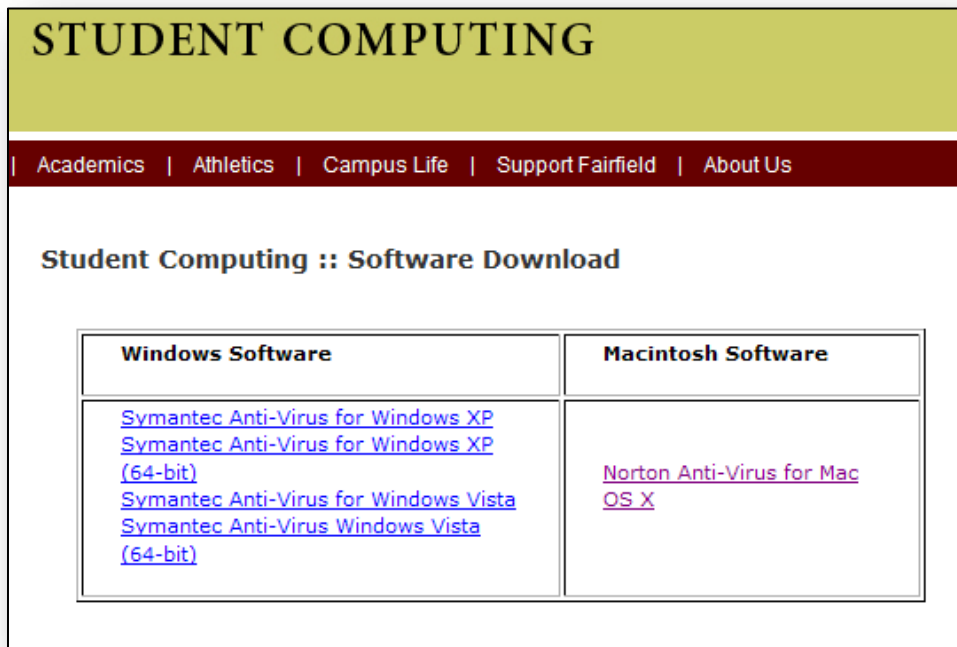


The screenshot shows the 'STUDENT COMPUTING' header and navigation bar. The main content area is titled 'Student Computing :: Software Download Login' and contains the message 'You have successfully authenticated.' followed by 'You will be asked for a username and password to access the software; please use:'. Below this are two lines of text: 'Username: XXXXXX' and 'Password: XXXXXXXXXXXX'. A blue callout bubble on the right contains the text 'Remember the username and the password.' At the bottom, the text 'Please [click here](#) to download your software.' is displayed, with the 'click here' link circled in red.

Step 3: Verification of student status (continued)

- Take note of the Username and Password listed as you will need it to download the antivirus software.
- Click on the [click here](#) link at the bottom of this page

Step 4: Choose your flavor of Windows and download




- Make sure to choose the correct operating system/CPU configuration (WindowsXP, WindowsXP (64-bit), Windows Vista, or Windows Vista (64-bit))

Note: Only the 64-bit versions are labeled as such. If no notation, it is the 32-bit version. If you need help to determine if you are running a 32-bit or a 64-bit operating system, go here <http://support.microsoft.com/default.aspx/kb/827218>.

- When you click on the version required for your computer you will be prompted for the user name/password you received in the prior step. After entering it, you will be prompted to either *open* or *save* the file.

Step 4: Choose your flavor of Windows and download (continued)

Reminder: Make sure that you have no antivirus software on your computer whatsoever (McAfee, Norton Internet Security/Antivirus, Trend Micro, AVG, etc). If you do, uninstall it!

- If you downloaded the file, locate it and double click it. It should look similar to this: . If you had selected open when downloading you can skip this step.
- The installation will now begin by extracting the files needed to install.
- You will be prompted to confirm the installation of the software. Select **OK** to continue.
- During the installation process there will be configuration screens. All settings have been pre-configured – no changes are necessary. Simply continue clicking the **next** button and **DO NOT** make any changes.
- Once the software is installed, you will need to update the antivirus definition files (the installation program will take you through the steps of doing this and you will need to be connected to the Internet). When done the date should be no older than 3 days from install date.
- You have now installed Symantec Antivirus on your computer.

Step 6: *Verify that you have the University-supplied antivirus software installed on your computer*

- Click on the Start menu
- Click Settings
- Click Control Panel
- Click Add/Remove Programs. If you see either Norton Antivirus Corporate Edition or Symantec Client Security, then you need not install the antivirus software.

Step 7: *Scan your computer for viruses.*