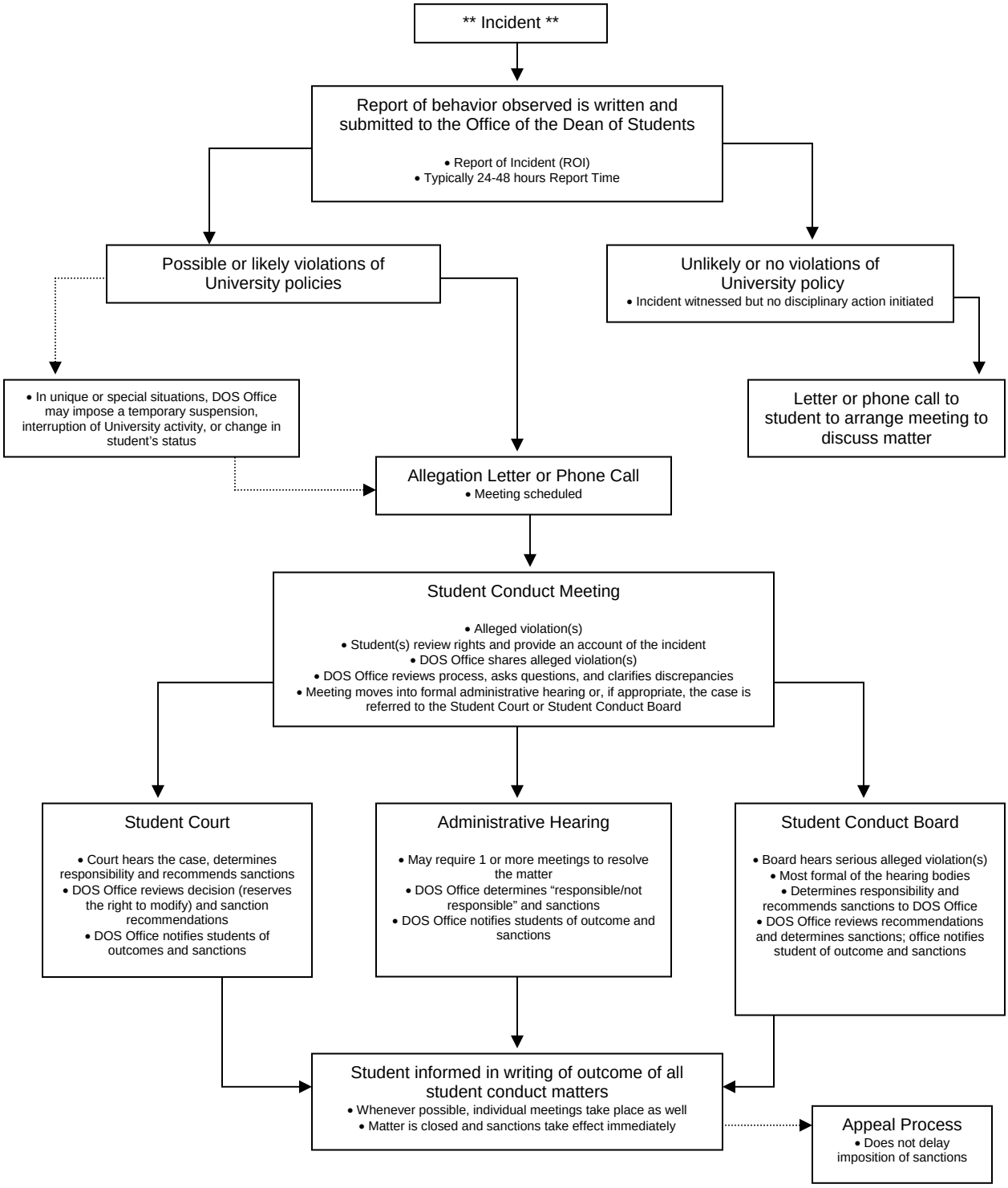FLOW CHART OF THE STUDENT CONDUCT PROCESS